UNIVERSITY OF ZAGREB
FACULTY OF PHARMACY AND BIOCHEMISTRY

Quality policy
of The Faculty of Pharmacy and Biochemistry of the University of Zagreb

Dean:
Prof. Karmela Barišić, PhD

Zagreb, 02. july 2014

QUALITY POLICY
OF THE FACULTY OF PHARMACY AND BIOCHEMISTRY OF THE UNIVERSITY OF ZAGREB

The Faculty of Pharmacy and Biochemistry of the University of Zagreb (henceforth: the Faculty) is the leading institution in the Republic of Croatia in scientific research and education for the area of biomedicine and health, and especially in the field of pharmacy and the branches of pharmacy and medical biochemistry. The 132-year long activity of the Faculty in educating high-quality work force, conducting scientific research and professional projects, as well as projects in cooperation with the business sector, was and still is the main initiator of development in the mentioned areas of activity. Quality assurance at the Faculty is considered to be a permanent process integrated into the everyday educational and scientific research work.

The fundamental principles of establishing the quality assurance system are reflected in:

- The Faculty's mission and vision, strategic objectives and tasks with corresponding measurable performance indicators, and the continuous monitoring of quality indicators as basis for revising the strategy of quality assurance as well as quality policy;
- The development and management of the quality assurance system in accordance with the Faculty's and the University's strategic documents, legal regulations in the Republic of Croatia, the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG) and the criteria for external evaluation of the Agency for Science and Higher Education;
- The procedures of external and internal periodic independent audits of the quality assurance system in accordance with the guidelines of the Agency for Science and Higher Education, with the purpose of its continuous improvement;
- The creation of an encouraging environment for the promotion of quality culture at the Faculty and permanent investments into development and improvement of the educational process, scientific research work, supporting professional values and transfer of knowledge;
- The close cooperation with internal and external stakeholders of the quality assurance system:
  students, the Faculty staff, social community on a local and national level, the relevant ministry, and national and international agencies.

This policy serves as a core framework for defining the quality strategy and the quality goals of the Faculty of Pharmacy and Biochemistry of the University of Zagreb and all of the Faculty of Pharmacy and Biochemistry staff is familiar with it.

The Faculty's quality policy is regularly monitored and improved, as needed.

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